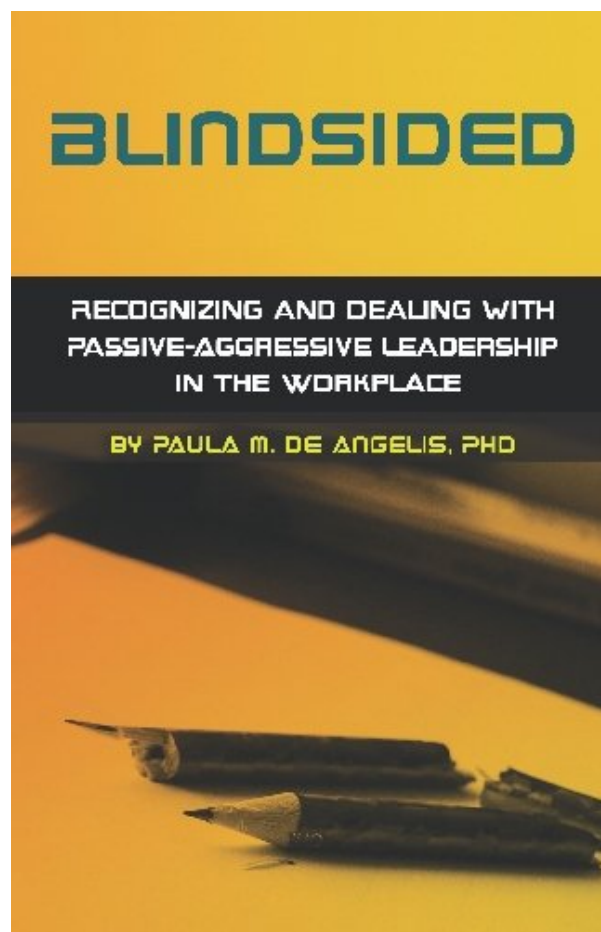


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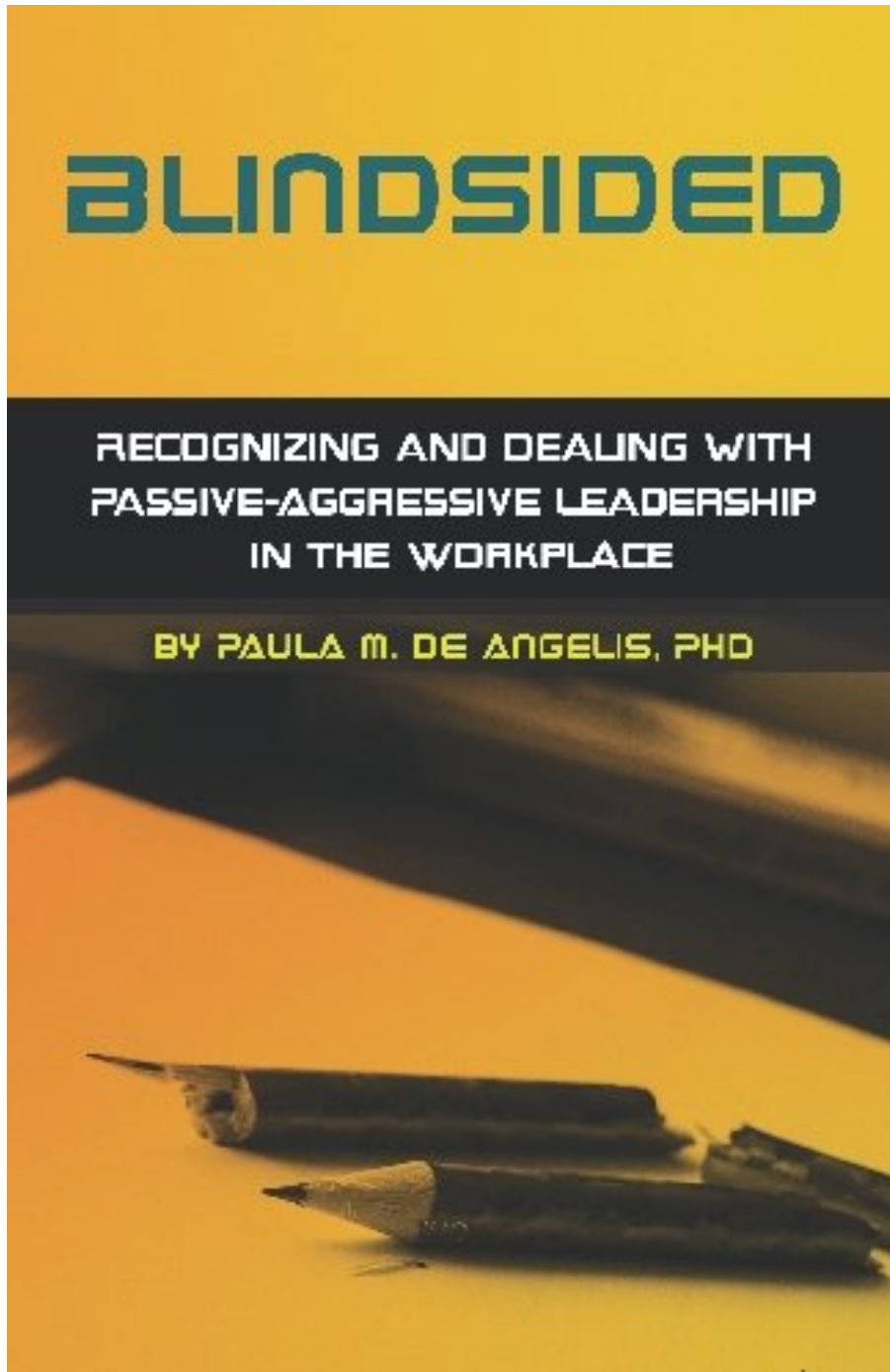
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About the Author

Paula M. De Angelis is a scientific researcher and consultant. She received her PhD from the University of Oslo and has worked in academic research settings for the past thirty years in both Norway and the USA.

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This book attempts to provide readers with some understanding of how passive-aggressive bosses behave and how their employees experience their confusing and crazy-making behavior. It gives examples of this behavior and some possible ways of dealing with it in order to survive in the workplace.

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About the Author

Paula M. De Angelis is a scientific researcher and consultant. She received her PhD from the University of Oslo and has worked in academic research settings for the past thirty years in both Norway and the USA.

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What is so wrong in harboring hidden anger in a workteam? The fact that there is hidden resistance prevents it from being addressed and solved. If people don't know that their co-workers or bosses harbor hidden resentment towards them, no redress can be offered. Having no venting and solving of the grievance leaves the door open to vile behaviors like revenge, project sabotaging, reputation damage...and other backstabbing actions.

Why people don't confront any more? The mere hint of being perceived as "angry" stops lots of employees from expressing legitimate grievances. The only other answer is to enact hidden acts of sabotage that will, sooner or later, destroy careers and reputations.

De Angelis is very good at describing the indicators of passive aggression; the chapter on remedies is a bit

short. Perhaps we need to open up this issue and design interventions to make people responsible at the organizational level for the damage they can cause others and their careers...now, we only know how to identify the behavior, and protect ourselves.

Nora Femenia, Ph.D.

[..]

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